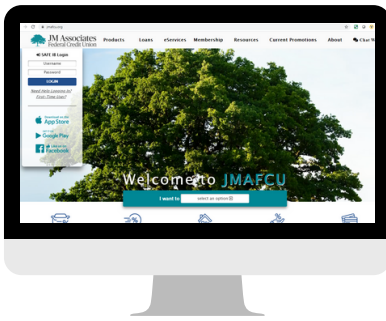


Get to Know Self-Service Access

1) Go to www.jmafcu.org



To register, click on First-Time User?

SAFE IB Login

Username

Password

LOGIN

[Need Help Logging In? First-Time User?](#)

2) Verify Credentials

Enter your Username (MemberID), Date of Birth, Last 4 of SSN, and Zip Code to receive your Temporary Password by email.

JM Associates Federal Credit Union

Reset Password

You will receive an email with a temporary password that will expire in **3 hours**. If your temporary password expires before you are able to create a new password, please use this page to reset it again. You may reset your password as many times as needed.

Username
Member ID

Date of Birth (Optional for Businesses)
MM/DD/YYYY DOB

Last 4 of Tax ID (e.g., EIN or SSN)
SSN

Zip Code
Zip Code

Cancel

Submit

3) Temporary Password

Once you receive an email with your Temporary Password, sign in with your Username (Member ID) and Temporary Password.

JM Associates Federal Credit Union

A temporary password has been emailed to **bb*****23@hotmail.com**.

Please Sign In

Username Member ID

Password Temporary Password

Remember username

Login

[Forgot username?](#)
[Forgot password?](#)

NCUA

SECURITY METRICS Credit Card SAFE

4) Change Password

For the Current Password, enter your Temporary Password. Create and Confirm a New Password.

Change Your Password

Password Requirements

You must change your password to meet the following requirements:

- Minimum eight (8) characters
- Must contain alpha and numeric characters
- Alpha characters are case sensitive
- Special characters are encouraged

Additional requirements:

- Not contain your primary account number
- Not contain your SSN
- Not contain your full name
- Not contain your phone number
- Not contain any spaces

Current Password
Temporary Password

New Password
New Password

Confirm New Password
New Password

Cancel

Submit

5) Set Up Security Questions

Choose security questions from the drop downs and enter the answers.

Security Questions & Answers

Please set up your security questions and answers. This allows us to serve you better by protecting your valuable data. For each pair below, select a security question and enter an answer. Choose questions and answers that only you would know.

Warning: If you log out or close this window without completing the section below, then your home banking login might become disabled. If this happens then you will need to contact the credit union before you can log into home banking again.

Question 1
Choose Security Question

Answer 1

Question 2
Choose Security Question

Answer 2

Question 3
Choose Security Question

Cancel

Submit

Download JMAFCU's Mobile App

The same process can be followed on the SAFE Mobile App by clicking on Forgot Password?

